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January 11, 2021

RE: Availability of Covid 19 Vaccine – Onondaga County

Dear Patient:

Our office has applied to New York State to request a supply of the Covid 19 vaccine, however we await confirmation from the New York State Department of Health as to if we are approved, as well as when we may receive the vaccine, and details on what amount of vaccine supply we may receive.

If approved to receive, the practice will follow all federal, state and county guidelines in terms of prioritization of who is eligible to receive the vaccine. At the current time, Onondaga County has indicated that individuals aged 75 years old and above are included in Phase 1B. Local news indicates that this is slated to begin on Wednesday, January 13, 2021. We anticipate receiving further information from NYS soon.

In the interim, if you are able to secure the Covid 19 vaccine sooner at another location, and make the individual choice to do so, please let us know by sending us a portal message so that we may update your health record.

We would greatly appreciate your cooperation if you would please do not call our office, as we are not equipped to handle an additional new, large volume of calls; alternatively, we encourage you to access your patient portal and use this tool for all non-urgent communication. We must ensure that our medical office operations and normal services continue, so that needed care can be provided as efficiently as possible.

If you do not yet have a patient portal account, please provide your personal email address to our staff, so that they can web enable your account and provide you access to set up your patient portal account with a username and you can then update your pass word.

The patient portal is available via our web site at www.nephrologysyracuse.com. Please also watch for updates on our web site, Facebook and Linked In practice accounts.

Here is a link to the Onondaga County Covid 19 web site: <https://covid19.ongov.net/vaccine/>

Your patience and understanding are appreciated as we navigate during this dynamic and ever-changing time.

Sincerely yours,


Anne E. Zaccheo, MBA, FACMPE, Practice director