



# NEPHROLOGY

ASSOCIATES OF SYRACUSE, P.C.

Nephrology Associates of Syracuse (NAS)

**Policy on Visitors/Companions Accompanying Patients (Updated 10/29/20)**  
**- Effective Immediately**

**In the interest of patient and visitor safety, we are pausing having visitors in *all areas* of the practice, with the exception of required vendors and supply deliveries, and companions of patients with cognitive issues and developmental disabilities. In addition, no children, and no individuals under the age of 18 are allowed in the practice, please.**

**This change is effective immediately and will remain in place until further notice.**

## **Office Visits**

- **All patients are required to wear a face covering** prior to entering and while inside the practice. If patients do not comply, they will be asked to leave and offered a Tele Visit.
- **Patients must attend their appointments alone, unless they have a cognitive issue or developmental disability.** If a companion is necessary, for physical support, they too must wear a face covering. When critical discussions are occurring with a NAS health care provider, patients are encouraged to call their companion and put the phone on speaker phone. Companions can listen and ask questions.
- **Patients will undergo a Covid 19 screening**, including being answering CDC questions and having temperature taken. All companions must also be screened.
- Physical distancing will be observed for the safety of patients and employees.
- Patients and all visitors will be asked to use hand sanitizer and wash their hands regularly.
- NAS continues to offer Tele Visits for patients who are more comfortable speaking with a provider from their own home.
- Private lab draws in an exam room are also available for all transplant and immunosuppressed patients, and upon patient request.

**WE WILL GET THROUGH THIS SAFELY**

**THANK YOU**